### **Comparisons of Job Characteristics**

Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

### Knowledge

Similarity of Focus Occupation to Associated Occupation: 81

Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation		
Customer and Personal Service	11.3	15.1	14.7	0	Current knowledge level may be sufficient	
Mathematics	9.2	13.2	7.8	<<	Extensive education and/or training may be required	
Clerical	7.3	11.9	20.8	>>	Current knowledge level is likely more than sufficient	
Economics and Accounting	4.4	9.3	3.2	<<	Extensive education and/or training may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Active Listening	11.0	14.1	11.5	<	A higher skill level may be required
Speaking	10.8	14.1	11.0	<<	Extensive development of skills in this area may be required
Mathematics	6.2	9.2	5.6	<<	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

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Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Comprehension	12.5	15.1	12.2	<	Some improvement in abilities may be required
Written Comprehension	11.0	14.0	10.4	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	13.8	10.3	<<	Extensive improvement in abilities may be required
Near Vision	11.1	12.5	10.0	<	Some improvement in abilities may be required
Mathematical Reasoning	6.3	10.0	6.7	<<	Extensive improvement in abilities may be required
Number Facility	6.3	9.1	7.1	<	Some improvement in abilities may be required
Speed of Closure	5.9	8.3	5.0	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of  $O^*NET$  (Occupation Information Network) data.

# **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 76

Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Work Activities	Exclusivity of Activity
Compile data for financial reports	62
Compute financial data	53
Ensure correct grammar, punctuation, or spelling	48
Examine documents for completeness, accuracy, or conformance to standards	64
Fill out business or government forms	42
Maintain account records	69
Maintain records, reports, or files	5
Obtain information from individuals	24
Provide customer service	14
Schedule meetings or appointments	68
Use computers to enter, access or retrieve data	3
Use oral or written communication techniques	] 1
Use spreadsheet software	18
Use word processing or desktop publishing software	17
Write business correspondence	58

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Office Clerks, General (43-9061)

Associated Occupation: Loan Interviewers and Clerks (43-4131)

Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.